

Housing Choice Voucher Applicant FAQs

If I'm on the Section 8 Wait List, how do I check my status?

- ⇒ To check your status on the Section 8 Wait List log on to hmsforweb.com/owl/login.php.

How will I know when I'm selected to receive my voucher?

- ⇒ You **must** keep your e-mail address you entered on the application **ACTIVE**, as SPHA will communicate with you via this address. Be sure you add the @stpeteha.org domain to your 'Safe Senders' list on your e-mail account. If you have a change in e-mail address, you must notify SPHA in writing of your new e-mail address.



- ⇒ When your name comes to the top of the waitlist, you will be sent an email notification to either provide information or a notice of an appointment. You **must attend** the appointment or provide the information in order to be considered for rental assistance. **If two (2) notices are sent without a response, your name will automatically be removed from the waitlist.**

What documents do I need to have ready for when I am selected from the waiting list?

- ⇒ You will need to have the following documents for **ALL members of the household** ready once you are selected from the waiting list:
- Birth certificates
 - Social Security Cards
 - Source of income (i.e. pay stubs, SS award letters, food stamp award letter, etc.)
 - Identification documents (i.e. driver's license, non-driver's ID, passport, etc.)
 - Proof of **only** the preference(s) you listed on the application (if applicable).
Application preferences are listed below:
 - * Veteran
 - * Elderly – 62 years of age or older
 - * Disabled – You or spouse (SSI award letter, letter from knowledgeable professional, etc.)
 - * Victim of Domestic Violence – Letter from Hubbard House or similar agency
 - * Displaced by government action (letter from Code Enforcement department or similar government agency)
 - * Pinellas County Resident. Provide a picture ID with a Pinellas County address.



How long is the voucher valid?

- ⇒ The voucher is issued for either 60 days or 120 days. 120 days is reserved for a disabled client. Once the voucher is used and you secure a unit, the voucher is no longer valid. Each time you move, you must be issued another voucher.